

Case Study

Summit Packaging Solutions



Summary

Summit Packaging Solutions is a U.S.-based manufacturing company that specializes in contract packaging solutions for a broad range of products including high-end cosmetics, food, beverage, and other sensitive materials. Summit has used Nulogy as an integral part of its software systems since 2017, and has benefited significantly from improvements in both production performance and quality management.



Company Overview

Founded in 1984, **Summit Packaging Solutions** is a U.S.-based manufacturing company that delivers end-to-end solutions for major companies in the consumer-packaged goods industry.

With multiple locations across the U.S., Summit specializes in contract packaging solutions for a broad range of products including high-end cosmetics, food, beverage, and other sensitive materials.

Challenges

As a manufacturer and packager operating in the “last mile” of the supply chain, Summit required a new level of agility to manage orders with short lead times. Further, many of the products that Summit handled required FDA registration for food, drug, and medical device packaging. Due to the nature of these products, extra regulatory procedures and checks were necessary to process and review orders.

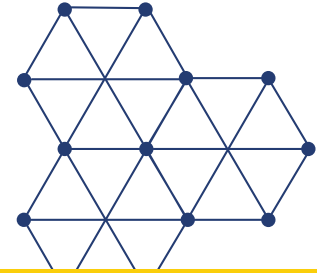
As a result, prior to Nulogy, Summit was presented with the following challenges:

Burdensome homegrown system

Before the implementation of Nulogy, Summit used a homegrown software system at its original sites, the continued maintenance of which required excessive backend knowledge.

Manual processes for quality tracking

Quality-related processes such as batch record reviews, inbound pallet inspections, and quality checks were handled solely through paper-based forms and processes. Additionally, documentation related to production for FDA regulated products was conducted solely through paper. Because of a lack of digitally enforced form validation, the accuracy of processes such as batch record reviews were manually completed at 50%.



When we're going after a new customer or we're growing a relationship with a current customer or partner, Nulogy allows us to deepen our relationship, making decisions together knowing we're on the same page.



Adam Walker
CEO,
Summit Packaging Solutions



Results

After implementing Nulogy at all four of its sites, Summit Packaging Solutions observed the following benefits:



Streamlined documentation through digitization

Through Nulogy, Summit has obsoleted all previous spreadsheet and paper-based processes by digitizing all its quality-related forms and documents. In doing so, Summit has eliminated most of the GDP-related issues that typically occur with paper based systems.



Greater quality-related documentation accuracy

Summit now uses Nulogy across all its production sites to document quality checks, capture quality issues, document results of batch record reviews, inspect incoming trucks, inbound pallet inspections, capture daily training records, and capture label and lot code information. Batch record accuracy is now conducted digitally with a consistent 90%+ accuracy rate.



Enablement of continuous improvement

Batch record reviews are also used at Summit to drive continual improvement on the line, measuring production metrics such as rework, quality alerts, and batch record accuracy. Identifying areas for additional training as well as bonus incentives has further enabled Summit to emphasize quality as a key focus for its employees.



Improved fulfillment rates

Since digitalizing all areas of its production environment, Summit has generated cost savings for customers in the seven figure range, and has also driven inventory improvement to 97%, customer fill rate to 99%, and gleaned related efficiency gains throughout the business.

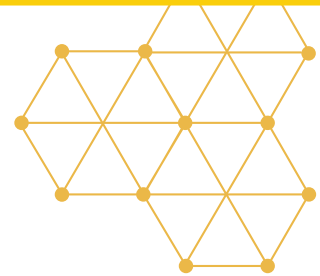


In the past there was a lot of paper-based work involved in finding information.



Now with Nulogy, we can pull that information quickly in a matter of minutes as opposed to hours.

Jared Whalen
Director of Quality,
Summit Packaging Solutions



To learn more about how Nulogy's cloud-based solutions can deliver value to your co-packing operation, contact us:

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