

## CASE STUDY

# Unette Corporation

Optimizes contract manufacturing workflows and quality processes with Nulogy



### SUMMARY

As a contract manufacturer and packager operating in the health and beauty and OTC drug markets, Unette Corporation leveraged Nulogy's quality-focused features to enforce and enhance regulatory compliance procedures, leading to improved customer service levels. In addition, Unette adopted Nulogy's Operational Solution to drive efficiencies on its shop floor.

### Company Overview

Unette Corporation is a New Jersey-based contract filling and packaging specialist focusing on the personal care, beauty, over-the-counter drug and medical device sectors, operating since 1955. As a subsidiary of Praxis Packaging, Unette provides filling, labeling and packaging solutions for its customers, which include global cosmetics brands as well as major pharmaceutical companies.

### Challenges

Prior to Nulogy, Unette's production and traceability processes were heavily reliant on manual workflows. Movement of inventory was manually tracked through its legacy system, which presented challenges for extracting business data.

Unette's requirements were two-fold:

- Transition away from manual workflows by implementing a system that could help automate production processes and centralize production data.
- To support compliance processes, introduce digital validation capabilities to maintain high levels of product compliance.

## The Results

With the introduction of Nulogy, Unette barcoded its entire warehouse and introduced iPads and scanners for all forklift drivers and material handlers, enabling real time visibility for production movement. Unette was also one of the first customers to incorporate Nulogy's audit trails and electronic signatures into their quality processes and partnered closely to complete their computer systems validation.

In addition, since implementing Nulogy, Unette:

- Recorded zero non-conformance reports related to inventory management;
- Reduced quality-related errors through inventory control;
- Reduced receiving errors through Nulogy's Receive Order function, while improving visibility, traceability, and accountability on the line;
- Increased profit margins (reducing Direct Labor as a Percentage of Sales by 3 percentage points) by leveraging real-time production, shift reports, and scheduling functions;
- Reduced order backlog, enabling the company to produce orders more quickly, and
- Observed an increase in customer satisfaction rating.



By electronically tracking component usage and finished good production, the Nulogy platform allows us to perform traceability exercises in real-time. Within minutes we can tell our customers where their components were used and where the finished goods were shipped to.



**JENNIFER SQUILLANTE**  
DIRECTOR OF QUALITY  
UNETTE CORPORATION



To receive a free consultation on how Nulogy's Operational Solution can digitally enable your contract manufacturing or packaging operation, contact us:

[www.nulogy.com](http://www.nulogy.com) | [info@nulogy.com](mailto:info@nulogy.com) | 1-888-685-6491